

Having Trouble Receiving The WIN Network?

You may need to rescan your digital receiver using your remote control. Simply follow these instructions and wait a few minutes.

Ensure that the TV is ON when proceeding with the following

Brand	General Instructions (using remote control)
PANASONIC	LCD -Menu (OK) > Set Up (OK) > Tuning Menu (OK) > Auto Tuning (OK) > all channels will be erased > OK Plasma - Menu (OK) > Set Up (OK) > Tuning Menu (OK) > Auto Tuning (OK) > Access (OK) > all channels will be erased > OK
SAMSUNG	D.Menu > Auto Store (picture icon left hand side) > digital tune> Auto Store > start *Ensure you select DTV or DTB to receive digital signal
SHARP	Menu (enter) > Program Set up (enter) > Auto Installation (enter) > Perform Auto Installation > YES
SONY	HOME > Settings (toolbox icon) > Digital Set Up > Digital Tuning > Auto
PIONEER	Function Menu > Others > Set Up > Auto Tuning > OK
NEC	Turn TV off from main on the wall & turn on again. If this still doesn't work, please follow these steps: Menu > Auto arrow across to System (all) > arrow down to Scan/Search/ with arrows pointing right > select right arrow or OK button to activate scan
LG	If older than a year – need Firmware update to fix issues. Tuning Menu or High Booster Menu > Boost Signal OR Menu > System > Auto Program.
OLIN or HALIO	Brand> Set up > Auto Tune > (OK) Call store of purchase or manufacturer technical support for firmware upgrade
TCL	Menu > Install > Auto Install
MYSTAR	Menu > Set Up > Decoder > Scan
DAEWOO	Menu > Install > ATS Broadcast > Digital > Scan (using right arrow)
DSE	Menu > Search Option > Auto Install > Set
COBALT	Select Install Menu to tune
GRUNDIG	Please call help number 1800 509 394
STRONG	Scan > Auto Tune Call manufacturer for assistance if this still doesn't work
BUSH	Call store of purchase or manufacturer technical support for firmware upgrade
HI SENSE	Auto Install
TOPFIELD	Menu > Installation > Channel Scan > Search – Start
TEAC	Auto Tune Call store of purchase or manufacturer technical support for firmware upgrade
Set Top Box	Menu > Installation > Auto Tune

Please note steps may vary depending on TV model. For further assistance please refer to the manufacturers manual online or call store of purchase.

Are you a WIN Network digital tv viewer?

Are you experiencing difficulties receiving WIN, GO!, GEM?

Due to a technical update with our digital network you may experience reception difficulties, if you are, you may need to rescan your digital receiver using your remote control.



e.g.
MENU, SET UP, TUNING MENU, AUTO TUNING, PRESS 'OK'
(wait for 2 – 3 minutes while your digital receiver rescans)



If you are having trouble rescanning call WIN on 02 6058 2699